**Terms and Conditions**

*ABN: 25 342 039 058*

**Donations**

Thank you for choosing to make a donation to ACT Pet Crisis Support. Your support will help change the lives of some of the most vulnerable people and pets in our community.

In donating to ACT Pet Crisis Support you are agreeing to:

**Refund Policy**

Due to the nature of charity donations, refunds are given at the discretion of our management. Donations will only be refunded if genuinely made in error. Please make sure that the amount you enter is the amount you wish to give. In the event of an incorrect amount being entered, or if the donation is made accidentally or there is an extremely unusual circumstance, please contact us at actpetcrisis@gmail.com. We will review the request and respond within five working days. If a donation is refunded, the associated tax receipt is no longer truthful so it should be shredded.

**Privacy Policy**

ACT Pet Crisis Support respects the privacy of all individuals, companies and community organisations who donate money and/or goods in support of our work. Personal information gathered through donations is entered into a secured database for receipting and communications purposes. We will collect, use and disclose personal information in accordance with our privacy policy.

**Purpose of your Donation**

ACT Pet Crisis Support will always aim to honor the agreed purpose of a donation, if any.

However, we have ultimate unconditional discretion to redirect the donation.

**Declining a Donation**

ACT Pet Crisis Support has ultimate discretion to decline a donation.